

Accessibility Statement for Website

This website is run by Llanferres Community Council and we want as many people as possible to be able to use it. This means we have made the website text as simple as possible to understand and you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible is this website

We know some content uploaded to this website may not be fully accessible:

- most older PDF documents are not fully accessible to screen reader software
- live video streams do not have captions
- there is a limit to how far you can magnify the maps on our pages, which are provided by a third party (Google)

What to do if you cannot access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille contact the Clerk at Llanferres Community Council by:

- email: clerk.llanferres@gmail.com
- telephone: 01352 810735 or
- post to: The Clerk, Llanferres Community Council, Maesawelon, Village Road, Maeshafn, CH7 5LU

We will consider your request and get back to you as soon as possible.

Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we are not meeting accessibility requirements, contact:

The Clerk
Llanferres Community Council
Maesawelon
Village Road
Maeshafn
CH7 5LU
Email: clerk.llanferres@gmail.com
Tel: 01352 810735

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting in person

We do not have any facilities for people who are D/deaf, hearing impaired or have a speech impediment. The Clerk works from home so we do not have facilities to visit.

Technical information about this website's Accessibility

Llanferres Community Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website framework is compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard. Some content is only partially compliant, due to the non-compliances listed below.

Non accessible content

Some pages may contain attachments which are not currently compliant, such as:

- Older PDF files such as Minutes of Meetings, Agendas and Financial Data published before 1st April 2020.
- Videos.
- Content produced by third parties or by the Council using third party software.

Non-compliance with the accessibility regulations

We will do all we can to identify content that is non-compliant.

Disproportionate burden

We are a small Community Council and have identified areas that we believe constitute a disproportionate burden. For example: translating documents into the Welsh language, converting documents prior to April 2020 to Accessible documents, providing a text relay service for people who are D/deaf, hearing impaired or have a speech impediment.

Content that is not within the scope of the accessibility regulations

Not all documents on this website are created by us. Some documents and content may be created by third parties or using third party software. Where this is the case we will endeavour, on request, to obtain an accessible copy from the original source or to convey the information contained in the document in an accessible way.

Many of our older PDFs and Word documents do not meet accessibility standards – for example, they may not be structured so they are accessible to a screen reader. This does not meet WCAG 2.1 success criterion 4.1.2 (name, role value).

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

Any new PDFs or Word documents created by us will meet accessibility standards.

How we tested this website

This website was tested in September 2020. Tests were carried out by both internal systems and our website provider, Aubergine 262.

We tested a sample of pages from our main website platform – llanferrescommunitycouncil.org

What we are doing to improve accessibility

We will provide staff training to ensure that all new content added meets accessibility criteria.

We run quarterly reports to identify and address accessibility issues.

This statement was prepared on 20th September 2020.